Los usuarios con acceso al Internet podrán leer y descargar esta notificación en español en el sitio Web de SCE www.sce.com/avisos

Para mas detalles en Espanol, llame al 1-800-441-2233 Todos los días 8:00-20:00

中文 1-800-843-8343 | 한국어 1-800-628-3061 | Tiếng Việt 1-800-327-3031 | Cambodian 1-800-843-1309

## SOUTHERN CALIFORNIA EDISON COMPANY NOTICE OF PROPOSAL TO CLOSE LOCAL BUSINESS OFFICES

Southern California Edison Company (SCE) is proposing to close the following business offices in 2016:

1 Pebbly Beach Rd.	1820 Rimrock Rd.	374 Lagoon St.
Avalon, CA 90704	Barstow, CA 92311	Bishop, CA 93514
505 W. 14 <sup>th</sup> Ave.	3001 Chateau Rd.	510 S. China Lake Blvd.
Blythe, CA 92225	Mammoth Lakes, CA 93546	Ridgecrest, CA 93555
26364 Pine Ave.	41694 Dinkey Creek Rd.	421 W. J St.
Rimforest, CA 92378	Shaver Lake, CA 93664	Tehachapi, CA 93561
120 Woodland Dr. Wofford Heights, CA 93285	6999 Old Woman Springs Rd. Yucca Valley, CA 92284	

Closure of these offices requires the approval the California Public Utilities Commission (CPUC). While SCE plans to request approval to close the payment offices at these locations, the Service Centers will remain open to support other services, such as planning, maintenance and construction, including emergency power restoration and field services (turn-ons and turn-offs, reconnections, etc.). SCE is seeking to close these business offices because of much lower use due in part to the rapid growth of other payment options and SCE's ongoing efforts to provide more cost-effective services to our customers.

## **PUBLIC COMMENTS**

SCE cares about your feedback and would like to get your comments on the closing of these payment offices. SCE will be accepting public comments regarding these office closures through April 30, 2016. Comments can be submitted to us through any of the following:

• By U.S. Mail at:

Southern California Edison

Attention: BOC – [name of service office you are writing about]

P.O. Box 6400

Rancho Cucamonga, CA 91729-6400

• Call us at: 1-888-367-7178

• Email us at [choose the address corresponding to the office you are writing about]:

Boc.arrowhead@sce.comBoc.barstow@sce.comBoc.bishop@sce.comBoc.blythe@sce.comBoc.catalina@sce.comBoc.kernville@sce.comBoc.mammoth@sce.comBoc.ridgecrest@sce.comBoc.shaverlake@sce.comBoc.tehachapi@sce.com

**Boc.yuccavalley@sce.com** 

Copies of all public comments received will be provided to the CPUC as part of SCE's formal filing requesting CPUC approval for these office closures.

In addition, we plan to hold several customer education workshops prior to closing these offices. For additional information on these free public workshops, please visit **on.sce.com/noticeseducationworkshops**.

## **SCE Payment Options**

We realize it is important to continue offering solutions that meet your needs, so we want to make you aware of other convenient and secure options available to you.

- 1. Online at **on.sce.com/billpayment** (using a cell phone, tablet, or personal computer)
  - View and pay your bill with a checking account
  - Pay with a credit or debit card\*
  - Set up automatic payments or an electronic fund transfer
- 2. By phone (with a checking account, credit, or debit card)
  - QuickCheck (1-800-655-4555) and Pay By Phone (1-800-877-8600)
  - Credit or Debit Cards\* (1-800-254-4123)
- 3. By U.S. Mail

You can submit a check or money order payment by U.S. mail using the envelope provided with your printed bill, or by mailing it (postage pre-paid) to:

P.O. Box 600

Rosemead, CA 91771-0001

4. In person at an Authorized Payment Agency (APA)

You can make cash, check, or money order payments in person at no additional cost to you at any APA in our territory (see list on reverse). APA's have some great advantages – they are usually open longer hours including evenings, take all types of SCE payments (for monthly bill, deposits, and reconnections), and may take payments for other utility bills. A list of APAs is available online at **on.sce.com/apalocator** (you can look them up by ZIP code) or call **1-800-747-8908** and choose Option 1.

\* A \$1.65 JP Morgan Chase convenience fee applies for payments by credit or debit card.

If you have any questions about the available payment options or other requests, contact SCE at **1-800-747-8908**.

## **CPUC Information**

SCE will be seeking approval from the CPUC to close these local business offices. You may contact the CPUC's Consumer Affairs Branch at **1-800-649-7570** if you have concerns related to SCE's proposal to close these local business offices.

Before SCE is permitted to close these local business offices, we must file an Advice Letter with the CPUC's Energy Division requesting approval for the office closures after the period for public comment has elapsed.

If you would like more information on this Advice Letter process, or if you have informal comments or questions about the CPUC processes in general, you may access the CPUC's Public Advisor webpage at **www.cpuc.ca.gov**/ and click on "Public Advisor" from the CPUC Information Menu. You may also contact the CPUC's Public Advisor as follows:

Write: CPUC Public Advisor's Office, Room 2103

505 Van Ness Avenue San Francisco, CA 94102

Email: public.advisor@cpuc.ca.gov

Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074 TTY: 1-866-836-7825 (toll-free) or 1-415-703-5282

Please reference SCE's Proposed Business Office Closures in any communications you have with the CPUC regarding this matter.